

**Wareham Area  
Committee for the Homeless, Inc.**  
Turning Point — Baby Point — Health Point

---

**Annual Report**

April 1, 2013 — March 31, 2014

6 Rogers Avenue — P.O. Box 486  
Wareham, Massachusetts 02571

# A note from the Chairman of the Board of Directors

The Wareham Area Committee for the Homeless (WACH) is a 501(c)(3) non-profit, charitable corporation whose mission is to be a resource center for persons who are homeless or have issues of impending homelessness. WACH provides services designed to reduce homelessness in a safe, confidential and supportive environment. The communities we serve include Buzzards Bay, Carver, Marion, Mattapoisett, Middleboro, Rochester and Wareham, Massachusetts. Three programs operate under the umbrella of WACH:

- Turning Point (TP) is a day-resource center (Monday through Friday, 9:00 a.m. to Noon) serving the homeless and near-homeless and providing services including, but not limited to: transportation, referrals, assistance with temporary shelter, and counseling in regard to finding and maintaining housing.
- Baby Point (BP) provides free diapers, wipes and other essential baby items to mothers with infants and pre-school age children. BP is open on the third Thursday of every month, from 9:00 a.m. to 1:00 p.m., and on the last Tuesday of every month, from 2:00-5:00 p.m. Proof of residence is our service area (see above) and a WIC or Mass Health card are required to receive these services. Supplies for BP are partially funded by a grant from the A.D. Makepeace Neighborhood Fund.
- Health Point (HP) provides basic health screening for clients as needed.

The above programs are administered at the TP offices located at the Emmanuel Church of the Nazarene, 6 Rogers Avenue, in Wareham.

TP, BP and HP are staffed by a committed and compassionate corps of volunteers under the direction of Marcine Fernandes and Lee MacDonald (co-directors of TP), Lisa Dankers (BP coordinator) and Bobbi-Jo Johnson (HP coordinator). Thanks for

the countless hours these good people give to the work of our organization!

WACH enjoys a partnership with two related organizations in the Wareham Area—the Salvation Army and Community Resource Network. Through this partnership Turning Point clients have access to financial resources (up to \$10,000 from Salvation Army) to assist with utilities (Salvation Army) and rent (CRN). We are grateful for the healthy and cooperative relationships that we have with many other organizations and agencies in our area that results in a marvelously well-coordinated delivery of services to our many clients.

A special word of thanks goes to our many contributors. Well over 30% of our total income, and a vast amount of in-kind donations, comes from individuals, organizations, and churches. Because of the Community and Economic Development Association grant that we have been fortunate to receive in recent years, our operating expenses are covered so that 100% of the donations that come from our generous contributors are applied to client services.

As you will see in the financial reports included later in this report we have a fairly modest annual budget of about \$60,000. Yet due to the partnerships mentioned above and many in-kind donations our total community impact easily exceeds \$80,000 per year. We are a small, but mighty, organization and are privileged to make a significant impact in our area to prevent and end homelessness. Thank you for your interest in, and partnership with, our efforts.

Sincerely yours,

David Shaw, Chairman of the Board of Directors

# Client Services Reports

## Summary of Client Encounters at Turning Point

Between April 1, 2013 and March 31, 2014 the Turning Point staff met with a total of 1657 clients (693 cases). Represented in this total were 392 new clients and 1265 repeat clients. This was an average of 33 new clients, 105 repeat clients, 138 total clients and 58 cases per month. The most encounters were experienced in April and November 2013 (169 clients each month) and the fewest encounters were experienced in September 2013 (104 clients).

In the course of these client encounters the needs that were expressed were as follows:

- Rental assistance – 179 (average of 15 requests/month)
- Utility assistance – 213 (18/month)
- Food assistance – 159 (13/month)
- Other – 157 (13/month)

## Summary of Client Services at Baby Point

Between April 1, 2013 and March 31, 2014 the Baby Point staff provided free diapers and gently used infant clothing to an average of 49 infants (representing an average of 34 families) per month. This is a total of 583 infant clients served for the year. An additional 90 infants were provided with similar services through the Turning Point staff.

## Client Services Funded by Turning Point

Type of assistance	# of cases	Expenditures	Expenditure per case (Avg.)
<b>UTILITIES</b>			
• Electric	15	\$1,793.00	\$120.00
• Heating	29	\$4,017.00	\$139.00
• Water	3	\$441.00	\$147.00
<b>RENT</b>			
• Rent	49	\$9,131.00	\$186.00
• Motel	5	\$829.00	\$166.00
• Storage	1	\$180.00	\$180.00
<b>MISCELLANEOUS</b>			
• Auto	2	\$150.00	\$75.00
• Christmas	5	\$711.00	\$142.00
• Food	2	\$160.00	\$80.00
• Prescriptions	2	\$129.00	\$65.00
• Other	4	\$132.00	\$33.00
<b>TOTAL</b>	<b>117</b>	<b>\$17,673.00</b>	

## Client Services Funded by Salvation Army

Type of assistance	# of cases	Expenditures	Expenditure per case (Avg.)
<b>UTILITIES</b>			
• Electric	27	\$2,700.00	\$100.00
• Heating	36	\$6,634.50	\$184.00
<b>MISCELLANEOUS</b>			
• Clothing	2	\$125.00	\$63.00
<b>TOTAL</b>	<b>65</b>	<b>\$9,459.50</b>	

## Financial Reports

---

### *Income and Expenses*

INCOME		\$60,856.00
Contributions	\$22,537.00	
Fundraising	\$3,652.00	
Grants	\$34,161.00	
CEDA	\$26,543.00	
Makepeace	\$7,618.00	
Other	\$506.00	
EXPENSES		\$57,940.00
Operating Expenses	\$33,195.00	
Payroll	\$17,028.00	
Payroll tax	\$9,906.00	
Rent	\$2,706.00	
Other	\$3,555.00	
Client Services	\$24,745.00	
Rental assistance	\$10,140.00	
Diapers/wipes	\$7,072.00	
Utilities	\$6,251.00	
Miscellaneous	\$1,282.00	
BALANCE		\$2,916.00

### *Fund Balances*

As of...	3/31/2013	3/31/2014
Operating Fund	\$14,045.00	\$16,111.00
Payroll Fund	(\$108.00)	\$4,079.00
Baby Point	\$3,356.00	\$3,927.00
New Building	<u>\$10,826.00</u>	<u>\$6,451.00</u>
TOTAL ASSETS	\$28,119.00	\$30,568.00

## WACH Board of Directors

---

### *Officers:*

- David Shaw, Chairperson
- Tom Fitzpatrick, Vice-Chairperson
- Joan McTernan, Clerk
- Jane Welles Babbitt, Acting Treasurer
- Marie Murdock, Recording Secretary

### *At Large Members:*

- Susan Boyarski
- Elaine Butterworth
- Giselle Ducharme
- Rick Duffy
- Nicole Fitzgerald
- Carol Fitzpatrick
- Ellie Keenan
- Lois Rycroft
- Jane Stabile
- Mary Vieira

## Contact information

---

Wareham Area Committee for the Homeless  
P.O. Box 486, Wareham, Massachusetts 02571

Turning Point, Baby Point, and Health Point offices are located at  
Emmanuel Church of the Nazarene  
6 Rogers Avenue, Wareham, Massachusetts 02571

Phone: 508-291-0535

E-mail address: wach1@verizon.net

Facebook: Turning Point of Wareham, MA

All contributions made to WACH are tax-deductible.